

# Emmily Denise Simmons, PharmD, RPh, AAHIVP

[edhsimmons@aol.com](mailto:edhsimmons@aol.com)

## PHARMACY MANAGEMENT/CLINICAL PHARMACIST

Self-directed Clinical Pharmacist with strong working knowledge of specialty drugs. Excellent clinical and analytical background with solid experience mentoring, training and supervising pharmacists and pharmacy technicians. Successful in championing clinical process operational improvements to drive efficiencies, cost containment and profit growth. Superior audit and compliance talent.

## KEY SIGNATURE STRENGTHS

Clinical Pharmacy • Strategic & Tactical Planning • Production Reporting • District Pharmacy Management • 340B Program Management • 340B Inventory Management • Staff Recruitment, Training & Scheduling • Regulatory Compliance • Audit & Inspection • Joint Commission Compliance

## PROFESSIONAL EXPERIENCE

**AVENUE 360 HEALTH & WELLNESS;** Houston, Texas

**Present**

*Local non-profit Federal Qualified Health Center operating three clinics in the Houston area offering full service healthcare and a compassionate medical home for all.*

### **Pharmacy Director**

- Responsible for pharmacy operations, supervise staff pharmacists, pharmacy technicians and pharmacy interns and other supportive staff
- Participates in the development, implementation, and evaluation of policies, procedures, and standards of practices affecting patient care consistent with departmental and regulatory objectives
- Guide individuals and groups towards desired outcomes, setting high performance standards and delivering quality outcomes
- Analyze patient satisfaction surveys
- Developed budgets that are aligned with organizational and departmental objectives; Monitor financial performance; Perform financial audits and analysis to ensure accurate classification of revenue capture and expenses
- Manages employee performance by providing recognition, coaching, feedback, and implementation of the performance improvement process when necessary
- Oversee the Pharmacy and Therapeutics Committee meeting in collaboration with the Physician Chairperson
- Developed 340B Policy and Procedures; Supervise the management of 340B Program
- Chair of the 340B Compliance Committee.
- Manage AIDS Drug Assistance Program
- Design, implement and manage a safe medication program
- Implement MTM program; Work closely with the Agency for Healthcare, Research and Quality MTM learning community managed by Westat and Texas Southern University
- Provide clinical expertise in processing prescriptions; Implemented the integration of clinical practices into the pharmacy workflow
- Implemented 3<sup>rd</sup> plans; redesigned payer mixes; restored profitability
- Manage patient assistance programs
- Selected and assisted in the implementation of pharmacy software
- Implemented 3<sup>rd</sup> party plans; restructured pharmacy operations
- Developed and Implemented a pharmacy preceptor program for pharmacy students
- Serve on Interdisciplinary teams and various committees

## PROFESSIONAL EXPERIENCE *(Continued)*

### **HARRIS HEALTH SYSTEM**, Houston, Texas

**2002 - 2014**

*Fully-integrated healthcare system and one of the largest systems in the country with 16 community health centers, seven school-based clinics, dental and dialysis center, mobile health units, a rehabilitation and specialty hospital and two full-service hospitals*

#### **Clinical Pharmacist & Clinical Operations Project Leader**

- Instruct and counsel patients with complex medical problems, assess drug therapy needs and monitor progress of therapy through interviews, patient education and drug utilization reviews.
- Develop drug education plans and strategies to promote cost-effective prescribing. Communicate new medication therapies to pharmacists, physicians and other healthcare providers. Act as preceptor and mentor of pharmacy residents and students.
- Serve as infection control liaison.
- Oversee pharmacy technicians in prescription processing
- Inventory management to include 340B inventory.
- Provide clinical expertise in processing prescriptions for HIV patients, and perform chemotherapy IV infusions and medication area inspections.

### **ECKERD DRUGS**, Houston & Beaumont, Texas

**1994 - 2002**

*Former drug store chain with 2,800 stores in 23 states...acquired by CVS in 2004*

#### **Chief Pharmacist/Administrative Pharmacist**

- Joined as an Administrative Pharmacist with responsibility for scheduling and staffing pharmacists for 30+ stores in the district.
- Handpicked to lead the turnaround of an underperforming store pharmacy in Beaumont experiencing a high volume of customer complaints, excessive inventory levels and low profit margins.
- Accepted leadership for five pharmacists, a support team of 12, all training, scheduling, performance management, purchasing and inventory control, third party accounting, insurance and client relationship management.
- Introduced an aggressive retraining effort, realigned workflow and increased customer satisfaction by 90%.
- Reduced inventory levels by 24% and repositioned the pharmacy to attain profit goals.
- Simultaneously functioned as a Team Lead providing business guidance to six pharmacies.

### **KROGER PHARMACY**, Dallas, Texas

**1990 - 1994**

*Kroger Company operates 2,000 retail pharmacies in 31 states*

#### **Administrative Pharmacist**

- Recruited as a Staff Pharmacist and promoted rapidly to supervise and empower 12 pharmacists within 6 locations in the Dallas/Ft. Worth area.
- Performed performance evaluations, identified and resolved staffing issues and implemented profitability enhancements.

## CLERKSHIP EXPERIENCE

Ben Taub General Hospital, Houston, Texas  
**Drug Information/Psychiatric/Clinical Pharmacokinetics**

Thomas Street Clinic, Houston, Texas  
**Ambulatory Care (HIV)**

SPJST Rest Home #2, Needville, Texas & CAREPHARM, Inc., Houston, Texas  
**Long Term Care**

Lava Rock Clinic Pharmacy, Houston, Texas  
**Ambulatory Care (Diabetes & Asthma)**

## TEACHING EXPERIENCE

Houston Allied Health Careers, Houston, Texas  
**Instructor, Pharmacy Technician Training Program**

Texas Southern University, Houston, Texas  
**Guest Lecturer, HIV/AIDS, OTC Diet Medications & Ophthalmic Products**

## AWARDS OF DISTINCTION

“Zone Director of the Year 2013”, National Pharmaceutical Association  
“Preceptor of the Year 2008”, Texas Southern University  
“Health-System Practitioner of the Year 2008”, National Pharmaceutical Association

## EDUCATION, CERTIFICATIONS & CONTINUING PROFESSIONAL DEVELOPMENT

**Doctor of Pharmacy/Bachelor of Science, Pharmacy**  
Texas Southern University, Houston, Texas

**Bachelor of Science, Biology**  
University of Houston, Houston, Texas

MTM Certification • American Academy of HIV Medicine Pharmacist  
ACPE Field Reviewer • 340B University Certificate • Immunization Certification • CPR

## PROFESSIONAL ASSOCIATIONS

American Pharmacists Association • Association of Nurses in AIDS Care Affiliate Member •  
National Pharmaceutical Association • Immediate Past Zone Director, National Pharmaceutical  
Association • American Academy of HIV Medicine  
Past Alumni Liaison, College of Pharmacy & Health Sciences, Texas Southern University  
University of Houston Alumni Association-Life Member • Alpha Kappa Alpha Sorority, Inc. •  
International Society of Female Professionals